

MHA KEYSTONE QUALITY AND SAFETY DASHBOARD



The **Michigan Health & Hospital Association (MHA) Keystone Center's Quality and Safety Dashboard** captures patient safety and quality data for Michigan hospitals. The pages within the dashboard are meant to help improve patient outcomes and reduce patient harm by providing a snapshot of high and low performers across quality and safety metrics. Members should use this resource as a guide to understand various changes in outcomes in their respective hospitals or health system.

FEATURED DATA

◉ ADMINISTRATIVE CLAIMS

Hospital administrative claims are bills submitted by hospitals to health insurance companies for reimbursement of services rendered, which can include inpatient stays, procedures and treatments. These claims serve as official records of healthcare utilization and include administrative and clinical data like diagnosis and procedure codes, dates of service, and costs. The MHA is the state repository for hospital administrative claims.

◉ NATIONAL HEALTHCARE SAFETY NETWORK (NHSN)

NHSN is a secure, internet-based surveillance system that integrates patient and healthcare personnel safety surveillance systems managed by the CDC. NHSN is the nation's most widely used healthcare-associated infection (HAI) tracking system. This data source provides facilities, states, regions and the nation with data needed to identify problem areas, measure progress of prevention efforts and ultimately reduce and eliminate HAIs, like Catheter-Associated Urinary Tract Infection (CAUTI), Central Line-Associated Blood Stream Infection (CLABSI), Clostridioides difficile (C. diff) Infection and Methicillin-resistant Staphylococcus aureus (MRSA) Infection.

◉ MATERNAL HEALTH

This data source is a subset of hospital administrative claims looking specifically at the Centers for Disease Control and Prevention (CDC) Severe Maternal Morbidity (SMM) complications. These 21 indicators and corresponding International Classification of Diseases (ICD) codes can identify delivery hospitalizations with SMM using administrative claims data. See the CDC's website for more details: **CDC ICD-10 Code List**.

◉ PATIENT SAFETY INDICATORS

The Agency for Healthcare Research and Quality (AHRQ) conducts research and develops tools and measures that help hospitals, policymakers and clinicians improve patient care. Patient Safety Indicators (PSIs) provide information on potentially avoidable safety events that represent opportunities for improvement in the delivery of care. More specifically, they focus on potential in-hospital complications and adverse events following surgeries and procedures. A select few PSIs are included in the Quality and Safety Dashboard.



To access the dashboard, members must have a **KeyMetrics** account. Contact keystone@mha.org for assistance with creating an account or navigating the dashboard.