



Reaching Every Region

2025 COMMUNITY IMPACT REPORT



Michigan hospitals are anchor institutions in their communities — not only because they provide lifesaving care, but also because they are committed to investing in efforts that support the well-being of those they serve inside and outside of their own four walls.

The Michigan Health & Hospital Association (MHA) 2025 Community Impact Report is designed to showcase the innovative ways Michigan hospitals are advancing the health and well-being of communities across every region of the state. From travelling mobile units and on-demand primary care to offering resources for food security, substance use disorder and vaping cessation, there is no shortage of examples when it comes to how Michigan hospitals are tailoring care to meet the unique needs of people at all walks of life.

On behalf of our members and the MHA Board of Trustees, we’re honored to uplift the powerful ways our healthcare teams are going above and beyond to support Michigan communities. We strongly encourage continued dialogue around how strategic investments, innovative programming, local partnerships and support from state and federal healthcare champions are critical and make a difference in helping us *all* lead happier, healthier lives.

As always, thank you for your continued leadership, partnership and membership.

Sincerely,



Brian Peters
MHA CEO



Bill Manns
President & CEO, Bronson Healthcare Group,
2025-2026 MHA Board of Trustees Chair

SCALING LOCAL SUCCESS: MHA Community Benefit Collaboratives

In an effort to improve statewide outcomes in maternal health, behavioral health and chronic disease, 38 Michigan hospitals are coming together through new community benefit collaboratives launched by the MHA.



The MHA will lead participating hospitals in implementing multi-year, scalable projects focused on enhancing group prenatal care, improving perinatal mood disorder screening and support, preventing postpartum depression and expanding food access and nutrition education. **The goal of this work is to scale local successes into statewide impact that advances the health and well-being of Michiganders where they live, work and grow.**

The collaborative focus areas were selected based on a review of community health needs assessments completed by Michigan hospitals to identify healthcare barriers and improve health outcomes. The implementation of the collaboratives is supported by funding from the Michigan Health Endowment Fund. Public Policy Associates will facilitate program evaluations. Learn more at [MHA.org](https://mha.org).

Southeast Michigan



To help address the alarming rate of maternal and infant mortality, Detroit-based **Henry Ford Health** established a hospital-based doula program in 2024

that makes a trained professional available to provide emotional, physical and educational support before, during and after pregnancy to patients with Medicaid Health Plans. The program is believed to be the first of its kind in the country.



Studies suggest that care from a doula can make labor and delivery safer for pregnant people and babies. Through the program, eligible patients can request a doula at any time during their pregnancy. If an individual arrives at the hospital to deliver a baby and staff learn they've had little or no prenatal care, they can offer the services of an on-call doula, who provides an added layer of care during and after delivery. In its first year, nearly 200 pregnant people enrolled in the doula program.

Research conducted at Henry Ford Health after the implementation of the doula program found that those with greater social risk were more likely to engage in doula care when services were integrated and accessible, underscoring the importance of tailoring programs and outreach.

Far too often individuals arrive at the hospital to give birth having had no prenatal care. These patients are most at-risk for complications during and after birth. That's why we took the extra step of having doulas on call in the hospitals.

Dr. D'Angela Pitts, maternal fetal medicine, Henry Ford Health

This work is deeply personal. I've seen the heartbreak that substance use disorder brings and I've also seen the strength it takes to recover. At Trinity Health Michigan, we're committed to meeting people with compassion, not judgment. Through bold leadership and trusted partnerships, we're creating pathways to healing and sending a clear message: every life is worth saving, and every person deserves a future filled with hope.

Chiquita Berg, MD, MBA, FACOG, vice president of Community Health and Well-Being, Trinity Health Michigan

In response to the opioid epidemic, four **Trinity Health hospitals — Livonia, Oakland, Livingston and Ann Arbor — launched a regional initiative to expand access to Narcan (naloxone), a life-saving medication that reverses opioid overdoses. Through the installation of free Narcan vending machines, these hospitals are providing 24/7 access to a critical resource that can restore breathing and prevent fatal outcomes during overdose emergencies.**



At Trinity Health Oakland, community health workers play a pivotal role in the success of this initiative. Their deep connections within the community enabled strategic placement of the vending machine in a high-need area and guidance on outreach and education efforts. They also lead training sessions for staff and residents to increase awareness, reduce stigma and build confidence in overdose response. Since its installation in March 2025, the unit has played a critical role in potentially saving 76 lives — a powerful testament to the importance of accessible intervention tools and community engagement.

At the other Trinity Health Southeast Michigan hospitals — Livonia, Livingston and Ann Arbor — the Narcan vending machines were deployed through the efforts of community health and well-being directors, who identified key locations and coordinated implementation to ensure broad access across the region. By removing barriers to access and empowering individuals with the tools and knowledge to respond to opioid overdoses, the program is saving lives and improving well-being across Southeast Michigan.

Thumb Region



Transitions, offered through Aspire Rural Health System, is a free community-based program dedicated to supporting individuals with chronic or life-limiting illnesses, as well as their families, across Michigan's thumb region.



The program provides a compassionate bridge between healthcare and daily living, ensuring that no one has to navigate these challenges alone.

At the heart of Transitions is a dedicated coordinator who offers case management, referral services and personalized guidance. Specially trained Transitions Volunteers extend this support by providing companionship, respite breaks for caregivers and practical assistance with everyday tasks such as light housekeeping, meal preparation and errands. Families are also guided through advance healthcare directives and connected with community resources, helping them plan ahead and reduce stress during difficult times.

In 2024, the Transitions program supported more than 120 individuals and families to ensure patients received emotional and practical care in addition to medical treatment. These efforts not only improve quality of life but also strengthen community connections by fostering dignity, comfort and peace of mind.

Transitions has been a lifeline for families in the thumb region. By pairing compassionate care and resources for those who need them most, we're able to provide relief, friendship and advocacy at a time when it matters most.

Angela McConnachie, co-chief executive officer, Aspire Health System

Every person deserves access to quality, compassionate care, regardless of their income or insurance status. At the People's Clinic, we meet patients where they are and walk beside them toward better health outcomes and dignity in care.

Justin Hooks, FNP-BC, AAHIVS

Lake Huron Medical Center, Port Huron, partners with the People's Clinic for Better Health, which has been providing life-saving healthcare at no cost to the uninsured and under-insured in St. Clair County for more than 35 years.



After seeing an increase in patients in the emergency department with no primary care due to having no health insurance, physicians identified the need to have a free clinic to help these individuals.

Located within St. Clair County Community Mental Health, the clinic is open five days a week and accepts patients who are 18 years or older who are without insurance or receive Medicaid. The clinic provides routine health screenings, women's health, non-emergency maintenance care of chronic illness, wellness checkups, specialist referrals, lab and radiology testing, diabetes education, benefits counseling and more. In 2024 alone, the clinic had a total of 1,239 patient visits and nearly 400 volunteer hours – 170 of those hours donated by local physicians.

In early 2025, the People's Clinic expanded their scope by creating a mobile clinic program, which partners with local health and human service agencies to bring a clinic on the road for people in need of primary care. The clinic has many volunteers that donate their time, including registered nurses, medical students, mobile clinic volunteers, physicians and six paid staff members.

Mid Michigan



MyMichigan Health established the Continuing Care Clinics in 2023 to serve residents across its 26-county service region who lack timely access to primary care physicians. These clinics are pivotal during critical health transitions, offering responsive care after hospital discharges, emergency department visits, stays in long-term care facilities or while patients await new primary care providers.



Through the Continuing Care Clinics model, MyMichigan Health has demonstrated significant success in reducing poor health outcomes. Patients receiving care exhibit a lower risk of readmission compared to those at other, similar clinics. This achievement is credited to the multidisciplinary team of clinicians who develop personalized care plans, assisting patients in successfully transitioning home while minimizing readmission risks. Additionally, patients receive referrals for preventive care screenings, further promoting community wellness.

The Continuing Care Clinics collaborates with community partners to enhance patients' access to essential resources including food, transportation and medication. These efforts empower patients to manage their health more effectively and improve recovery.

Through partnerships with food centers, transportation services and pharmacies, we've improved patient access to essential resources like free food, transportation and medication. These interventions help patients manage their health, reduce the risk of readmissions and improve overall health outcomes. Additionally, the clinics connect patients without a primary care provider to care, ensuring continuous support and reducing gaps in preventative care.

Steve Frazier, MHA, BA, RN, ACN-RN, director of quality and patient safety, MyMichigan Health

This isn't a convenience; it's a necessity for thousands in our community. Our mission is clear: to find the gaps in healthcare and fill them. This clinic is a direct response to the critical needs of all our neighbors, ensuring they are not forgotten.

Ann Marie Creed, president, UM Health-Sparrow Lansing

Directly fulfilling its mission to bridge healthcare gaps, the **University of Michigan (UM) Health-Sparrow Mobile Health Clinic delivers critical, no-cost medical services directly to communities in need across Mid-Michigan.**



The 40-foot RV is handicap accessible and equipped with two patient exam rooms, a bathroom, refrigerator and two workstations. Medical teams provide a wide range of services, including wellness exams, sports physicals, vaccinations and medical and financial resource guidance. The clinic has been instrumental in uncovering serious, dormant conditions and enabling early, life-saving interventions for conditions like diabetes and hypertension.

The medical unit is designed to reach those who need it most, accepting deployment requests from community organizations and traveling to locations including homeless shelters, senior housing complexes, community centers and medical deserts on a rotating schedule. The program specifically targets populations facing barriers to care, including low-income residents, those uninsured and those in isolated, rural areas.

Funded entirely through philanthropic support, including the Women Working Wonders Mobile Health Endowment, the clinic provides all its comprehensive services free of charge, regardless of a patient's insurance status or ability to pay. This fundamental commitment removes the primary financial obstacles that often prevent individuals from seeking care. The clinic operates year-round, with future expansion plans focused on broadening its impact.

Hospitals Help Communities Thrive

Michigan hospitals and health systems have a long-standing commitment to offering a wide range of services that enhance the health and wellness of individuals and communities throughout the state, as demonstrated by the powerful examples in this report.

Additionally, the annual MHA Community Benefit Survey and MHA Economic Impact Report reflect investments that continue to help Michigan communities thrive. **Overall, Michigan hospitals invested more than \$4.5 Billion in community benefit activities in fiscal year 2023.** This includes:



Health Education & Guidance

13 Million+ People Served
\$38.9 Million Invested



Community Outreach

62,000+ People Served
\$11.9 Million Invested



Health Professions

94,000+ People Served
\$665.7 Million Invested



Healthcare Support Services

647,000+ People Served
\$50 Million+ Invested



Community Building Activities

2.9 Million+ People Served
\$8.5 Million+ Invested



Community Health & Clinical Research

\$170 Million+ Invested

West Michigan



Locally collected data revealed a strong need for increased availability of fresh produce in the greater Battle Creek area, where many residents face limited access to grocery stores. In response,



Bronson Battle Creek Hospital and Sprout BC, along with other community partners, launched bi-monthly Nutrition & Wellness Pop-Up events in July 2024 to improve food access and promote healthier lifestyles.

Held outdoors near the hospital in the warmer months and indoors at a local youth center during wintertime, these events offer free fruits and vegetables, basic health checks like blood pressure and blood sugar readings, and wellness education on topics like grocery shopping on a budget, ideas for eating more vegetables and more. In just one year, more than 2,300 households have been served, with reach extending beyond Calhoun County into Kalamazoo, Berrien, Branch, Eaton, St. Joseph and Hillsdale counties. In 2025 alone, approximately 1,200 households have participated.

Program surveys found that 46% of participants reported having access to fresh produce improved their quality of sleep, 55% reported an increase in energy levels and 60% shared that the program has positively impacted their overall health.

Our partnership with Sprout BC is a powerful example of how community collaboration can directly improve health outcomes. By providing free, locally sourced produce and pairing it with health screenings and nutrition education, we're not only addressing food insecurity—we're empowering families to make healthier choices. The data we're collecting shows meaningful improvements in sleep, energy and overall health, especially among those managing chronic conditions. This initiative is helping us build a healthier Battle Creek, one household at a time.

Dr. Ali Ghasham, vice president & chief medical officer, Bronson Battle Creek

We are fortunate to collaborate with all Newaygo County Schools to provide this education and cessation support for students. Through our continued efforts, we are keeping more students in school and encouraging them to make healthier choices.

Shelly Klochack MSN, BSN, RN, clinical program specialist, tobacco treatment specialist, Corewell Health Gerber Hospital

Rural schools in Newaygo County, like so many across Michigan, were seeing an increase in the number of students caught vaping. To address this community-wide concern,



Corewell Health Gerber Hospital established the Corewell Health Gerber Vaping Prevention and Cessation program to reach students early on and find an upstream solution.

The program is designed to decrease youth use of tobacco and nicotine products through the implementation of early education and access to onsite quit services. With this in mind, Tobacco Treatment Specialists (TTS) are deployed into Newaygo County schools during grades 4, 5, 6, 7 and 8 to provide hands-on, age-appropriate education. This engaging education teaches youth about the chemicals in vapes and highlights the health consequences that result from vaping. Students have an opportunity to practice how to say no to peers and how to resist peer pressure. The program also reaches families and caregivers with this important messaging by presenting at school and community events throughout the year.

The TTS team partners closely with school resource officers to identify students that have been caught with nicotine products and provide additional education and support as an alternative to suspension whenever possible. One-on-one, onsite, weekly cessation counseling is offered to each student. If students are caught again, they are referred to the juvenile court where more intensive education takes place for both youth and their parents.

During the 2024-2025 school year, 2,348 youth received nicotine prevention education and 16 were seen for tobacco cessation counseling.

Northern Michigan



Healthy Futures is a free family support program that helps answer questions and assists families in finding services and resources in the community. The program, which has no eligibility requirements, is a collaboration between **Munson Healthcare**, local health departments and healthcare providers across 31 counties in the northern Michigan region.



The main goals of the program are around increasing access to care, immunization education and breastfeeding support services. The program includes newsletters and texts sent by Munson, phone calls and home visits by a public health nurse in the community.

After struggling with breastfeeding her newborn daughter, one patient enrolled in the program and accepted a home visit, which resulted in a life-saving diagnosis and treatment for postpartum preeclampsia, a condition that can be fatal if left untreated.

Today, I'm alive, healthy, and here to enjoy my daughter, son and family because Healthy Futures stepped in at the right time. They helped me breastfeed, taught me how to boost my milk supply, monitored my baby's weight, checked in on my mental health...and after almost five months, they're still checking on me and my baby.

Marina, Healthy Futures participant

We firmly believe that we have the finest care team, who demonstrate every day their dedication and commitment to our community's patients and we consider them to be our greatest asset. A career in healthcare can require times of stress and sacrifice as clinicians often put the service of their patients above themselves, so we are pleased to be in the position to help provide and support their own wellness while also showing our immense appreciation for them and all they do.

Gar Atchison, president and chief executive officer, McLaren Northern Michigan

The popular and well-received Harvesting Health program at McLaren Health Care demonstrates collaboration between healthcare, agriculture and philanthropy, while addressing multiple community health priorities simultaneously.



Recognizing the demands and stresses that a healthcare career can bring, along with the challenges staff may face maintaining healthy eating habits, the McLaren Northern Michigan Foundation purchases fresh produce from local farms to deliver to hospital team members from July to October. The program has received overwhelmingly positive feedback from employees, including reports of improved energy levels and stronger community connections. In one recent delivery, farm partners assembled 890 boxes, averaging 13 pounds each and delivering more than 11,500 pounds of fresh produce to McLaren staff across all its regional locations.

In addition to supporting the wellness of healthcare workers, this program invests directly in northern Michigan's agricultural economy, fosters sustainable partnerships with local farms and drives home the hospital's commitment to regional food security.

Upper Peninsula



Mackinac Straits Health System

opened its retail pharmacy in St. Ignace following valuable feedback from the community.

Previously, the community lacked access to pharmacy services on weekends and holidays. This created additional barriers to care, requiring patients to travel in excess of 60 to 100 miles round trip to the next closest pharmacy. It continues to prosper, **providing a lifeline for rural communities in the Straits area, filling over 56,000 prescriptions annually.** The 340B program has allowed the health system to promote discounted medications, enhanced vaccination offerings and specialty care services.



The 340B program directly benefits patients by allowing us to stretch scarce federal resources to offer critical services including additional pharmacy access and personalized prescription delivery to those who have limited means of transportation on Mackinac Island and beyond.

Karen Cheeseman, president and chief executive officer, Mackinac Straits Health System

Camp 911 is a wonderful resource for our local children, giving them practical experience dealing with emergency situations. Renee Stanchina, our nursing education coordinator at Marshfield-Dickinson, has embraced and supported the event and continues to be the driving force behind Camp 911's success. Thank you, Renee!

Mandy Shelast, president, Marshfield Medical Center-Dickinson

Camp 911 is a hands-on, youth-focused safety event supported by Marshfield Medical Center-Dickinson hospital that is designed to teach school-aged children essential emergency response skills.

The camp brings together professionals from various fields to demonstrate practical safety techniques and procedures that can be used in everyday situations.

Participants learn how to perform CPR, respond to and extinguish stove-top fires and practice safe habits when operating or riding all-terrain vehicles. The camp also covers swimming and watercraft safety, introduces children to the roles and tools of emergency responders and shares other vital safety tips.

Local law enforcement, medical staff, nurses and emergency personnel generously volunteer their time and resources to make Camp 911 a success. Their commitment reflects the community's shared belief in the importance of preparing children to respond confidently and appropriately in emergency situations.



Michigan hospitals serve patients 24 hours a day, 365 days a year



4.4 million
people treated in emergency
departments



37.9 million
outpatient visits conducted



5.2 million
inpatient care days



977,800+
patients admitted for
care & treatment



5.3 days
average length of stay



94,300+
babies delivered

And every patient matters



ABOUT THE MICHIGAN HEALTH & HOSPITAL ASSOCIATION

Based in greater Lansing, the Michigan Health & Hospital Association advocates in Michigan and Washington, DC, on behalf of healthcare providers and the communities and patients they serve. The MHA is a nationally recognized leader on initiatives that protect and promote quality, cost-effective and accessible healthcare. The MHA represents:



161 member hospitals, of which 129 are community hospitals

32 health systems

68 teaching hospitals

5 public hospitals

7 children's hospitals

52 rural hospitals

35 critical access hospitals

108 urban hospitals

**Categories are not mutually exclusive. Hospitals may fall within more than one count/category.*



MHA

Michigan Health &
Hospital Association

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