

Maternal Levels of Care Survey – insert date
What OB frontline staff need to know? (Nursing/Support Staff)

The Joint Commission is coming to do a Verification Survey to determine if we are eligible for a Level 4 (regional perinatal health care center) Maternal Levels of Care designation.

Chart Review –The surveyor will spend a few hours reviewing 5 open and 5 closed (discharged) charts looking for documentation of care provided for:

- 1) An uncomplicated labor and delivery patient (goal is to have someone followed prenatal-postpartum)
- 2) Spontaneous labor and birth,
- 3) Patient transition of care (escalation), referral, patient transitioning (outpatient-in/discharge/care @ home)
- 4) Patient undergoing c-section, and
- 5) “High-risk” labor & delivery patient (e.g. pre-e, PTL, cat II or III tracing, shoulder dystocia, PPH).

What Are They Looking For?

- Do staff know what Maternal Levels of Care is?
- Assess the impact of interrelationships among the program disciplines on patient care
- Assess the use of and adherence/diversion from clinical guidelines in the patient’s care
- Evaluate the integration and coordination of program and organization services in the patient’s care
- A safe environment minimizing risk to the patient and staff
- Might want to attend an interdisciplinary meeting or round with you.
- Might want to speak with patient and families about their care.

Be prepared to speak to our processes (for example):

- Assessments during Magnesium bolus and beyond (OB Magnesium Assessment flowsheet)
- Pitocin dosing and documentation of FHR requirements (Medication management)
- PPROM Management
- PPH- Checklist, PPH carts, Processes
- Placenta **Accreta** Spectrum (PAS) cases
- Multidisciplinary management of critical patients (in ICU) and the maternal and fetal care program (With mobile fetal monitor w/surveillance & MFM rounds daily in ICU)

Charting requirements:

- Individualized care plan and education
- Pain assessment w/vitals
- All admission screening completed
- Language barrier screened on admission (are we acknowledging interpreter need & use)

Quality Improvement Projects:

- Participating in OBI and MIAIM
 - **PPH:** Goal <10%; risk assessment, hemorrhage carts, early uterotronics, optimizing Pitocin titration for IOL, debrief
 - **C-section SSI:** Goal <1%; implementing SSI bundle; optimizing preop antibiotics and redosing
 - **NTSV c-section rate:** Goal <28%; cat 2 algorithm, labor reviews, increasing nursing bedside support, awards for hard won cesarean sections
 - **Sepsis screening/treatment:** Goal >85% for screening and treatment
 - **HTN:** Goal treat severe HTN w/in 60 min >85% of the time; revised order sets/education for treatment of severe HTN

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What you need to know? LD Nurses

Policies

- All policies found on PolicyStat (click here: PolicyStat Login) Type in “VWH” to find OB policy
 - PolicyStat Home
 - <https://umhealth.sharepoint.com/sites/VV-Womens-Hospital> (Under “Resources”)

Policies/Procedures/Order Sets Provided with Application

Admission

- OB admission order set

IOL/Labor

- OB Labor Induction order set
- Viewing Obstetrics – VVWH Induction and Augmentation of Labor (policystat.com)
- Viewing Obstetrics – VVWH Trial of Labor After Cesarean (TOLAC) / Vaginal Birth After Cesarean (VBAC) Guideline (policystat.com)
- Viewing Obstetrics – VVWH Automatic Strip Review (A.S.R.) (policystat.com)
- Viewing Obstetrics - VVWH Category II Fetal Heart Rate Management – Use of Tracing Management Guidance (policystat.com)
- Viewing Obstetrics – VVWH Intermittent Auscultation at Term Guideline (policystat.com)

HTN Management

- OB Pre-eclampsia order set
- Viewing Obstetrics – VVWH Hypertension in Pregnancy Guideline (policystat.com)
- Viewing Obstetrics – VVWH Magnesium Sulfate Infusion for Seizure Prophylaxis or Fetal Neuroprotection in Obstetrics Guideline (policystat.com)

Prenatal Care Guidelines

- Viewing Obstetrics-VVWH Prenatal Care Guideline (policystat.com)

Postpartum Hemorrhage

- Viewing Obstetrics - VVWH Postpartum Hemorrhage (policystat.com)

Massive Transfusion Protocol

- Viewing Department of Pathology Massive Transfusion Protocol (policystat.com)

Cesarean Hysterectomy

- Viewing Obstetrics – VVWH Cesarean Hysterectomy (CHyst) (policystat.com)

Cesarean Section Care

- OB Postpartum Cesarean Section Order Set
- Viewing Obstetrics - VVWH Obstetrics Enhanced Recovery Protocol (policystat.com)
- Viewing Obstetrics – VVWH Universal Protocol Exceptions at Cesarean Delivery (policystat.com)

Vaginal Delivery Care

- OB Postpartum Vaginal Delivery Order Set

PPROM/PTL

- OB PTL/PPROM Short Cervix Order Set
- Viewing Obstetrics – VVWH Magnesium Sulfate Infusion for Seizure Prophylaxis or Fetal Neuroprotection in Obstetrics Guideline (policystat.com)

PROM

- Viewing Obstetrics - VVWH Pre-labor Rupture of Membranes (PROM) at any Gestational Age: Clinical Management in OB Triage Guideline (policystat.com)

Infection

- OB Risk for Sepsis (NIPCO) Order Set & OB Sepsis Response Order Set
- OB Infection Order Set
- Viewing Obstetrics - VVWH Chorioamnionitis and Endometritis Management Guideline (policystat.com)
- Viewing Obstetrics – VVWH Postpartum Mastitis Guideline (policystat.com)

Trauma

- **Viewing Obstetrics - VVWH: Post-Trauma Care in Pregnancy (policystat.com)**

VTE

- VVWH Venous Thromboembolism Risk Assessment Order Set
- Viewing Obstetrics - VVWH: Post-Trauma Care in Pregnancy (policystat.com)

Pain Management

- Viewing UMH Pain and Opioid Management Policy and Procedure, 62-11-000 (policystat.com)

OB Emergency Response Guidelines

- Viewing Obstetrics – VVWH Birth Center Emergency Response Guidelines (policystat.com)

Delivery Location for Fetal Anomalies

- Viewing Obstetrics – VVWH Birth Center Emergency Response Guidelines (policystat.com)

Routing of patients/Determining location for procedures

- Viewing Obstetrics - VVWH Obstetric/Pregnant Patients in the VVWH OB Triage and Emergency Departments (OB, AES, CES) – Routing and Disposition (policystat.com)
- Viewing Perioperative/Procedural Services-Determining Procedural Location and Anesthesia Providers for Patients Requiring Urgent or Emergent Gynecology or Gynecologic Oncology Surgery Guideline (policystat.com)

OB patients undergoing procedures outside of VVWH

- Viewing Anesthesiology Adult Pediatric General Perioperative Guideline for Surgery for Women with a Viable Fetus (policystat.com)

OB patients admitted outside of VVWH

- Viewing Obstetrics – VVWH Pregnant Patients Not Located in VVWH (policystat.com)

Patient Discharge/Transfer Procedures

- Viewing Obstetrics - VVWH Obstetric Patient Transfer (policystat.com)

Other Care Paths/Resources : Policies Procedures & Guidelines (sharepoint.com)

Patient Education: Care Guides - Pregnancy-Childbirth (umich.edu)