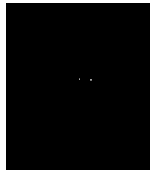


**Maternal Levels of Care Survey – (INSERT  
DATE)**

What non-OB staff need to know?

*The Joint Commission is coming to do a Verification Survey to determine if we are eligible for a Level 4 (regional perinatal health care center) Maternal Levels of Care designation.*

**TJC Surveyor:** [REDACTED]



**Tour** –Tracer might lead surveyor to any area where maternal patients receive care:

- **AES, SICU, CES, 8E/7W, FDTC, CW Clinic, CES, UH OR, MOTT OR, CCMU, etc.**  
\*Although Maternal Care is not provided, might also be interested in touring **NICU/NEST** space

**Patients being “Traced”** (Meaning we follow the charted path of a patient that fits this category)

- Uncomplicated labor and delivery patient (goal is to have someone followed prenatal-postpartum)
- Spontaneous labor and birth
- Patient transition of care (escalation), referral, patient transitioning (outpatient-in/discharge/care @ home)
- Patient undergoing c-section
- “High-risk” labor & delivery patient (e.g. Pre-eclampsia, Preterm labor, concerning fetal heart rates, shoulder dystocia, postpartum hemorrhage/bleeding).

**How to prepare?**

- Environment is TJC ready. Like other surveys, alerts will be sent of TJC presence and target areas.
- If you provide OB care, ensure your blue folders/credentials current.
- Visit Von Voigtlander SharePoint: Maternal Levels of Care Survey- October 29th & 30th (sharepoint.com)

**Tips for Answering Surveyor Questions:**

- **Clarify** the question if you do not understand and take a breath before responding
- **Be succinct** and answer only the question they ask. **Speak to your role.** Manage each other up!
- Answer in a way such as **“the process is...”** (NOT “we usually...”, “we should...”, “sometimes we...”)
- **Use your resources!** (Unit tip sheets, PolicyStat, CNS, ENC, Charge, or LD unit for help!)

**Questions the Surveyor may ask:**

- Discuss the care of a patient with impending delivery, HTN, Postpartum Hemorrhage, Sepsis
- Discuss the interdisciplinary nature of your unit (RT, OT, SW, Dietary, etc.)
- How do you communicate with OB unit and handoff care with them?
- Do you have necessary medications for maternal patients?
- Availability of US, fetal monitors, newborn transport/warmers on units?
- What is the availability of providers and specialty services in your areas? (i.e. pediatric surgery, anesthesiology, cardiac surgery) Are they 24/7? On-call vs. onsite?
- Blood availability
- Do staff know what Maternal Levels of Care is?

**Charting requirements:**

- Individualized care plan and education
- Required shift assessments/screening: Pain assessment, Sepsis Screening, etc.
- All admission screening completed
- Language barrier screened on admission (are we acknowledging interpreter need & use)

## **Policies (Frequently used for off-site):**

All policies found on PolicyStat (click here: [PolicyStat Login](#) ) Type in “VVWH” to find anything related to OB care

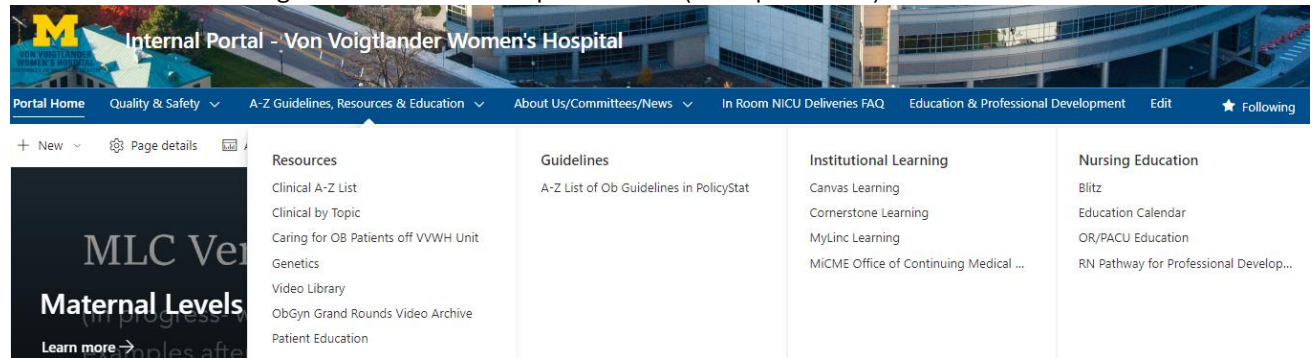
- **Obstetrics - VVWH Obstetric/Pregnant Patients in the VVWH OB Triage and Emergency Departments (OB, AES, CES) – Routing and Disposition-**  
Viewing Obstetrics - VVWH Obstetric/Pregnant Patients in the VVWH OB Triage and Emergency Departments (OB, AES, CES) – Routing and Disposition ([policystat.com](#))
- **Obstetrics – VVWH Pregnant Patients Not Located in VVWH**  
Viewing Obstetrics – VVWH Pregnant Patients Not Located in VVWH ([policystat.com](#))
  - **Within this is:**
    - **Contact Instructions for Obstetric In-patients:**  
Microsoft Word - 2022.07 Jul25 Pregnant Patient Not Located VH -Contact instructions attach - PS PENDING.docx ([pstat-live-media.s3.amazonaws.com](#))
    - **Available Equipment & Supplies for Off-Floor Patient Care**  
Microsoft Word - 2022.07 Jul25 Pregnant Patient Not Located VH -Equipment attach - PS PENDING.docx ([pstat-live-media.s3.amazonaws.com](#))
- **Obstetrics - VVWH Obstetric Patient Transfer**  
Viewing Obstetrics - VVWH Obstetric Patient Transfer ([policystat.com](#))
- **U-M Health Transport of Hospitalized Patients Policy and Procedure, 62-10-015**  
Viewing U-M Health Transport of Hospitalized Patients Policy and Procedure, 62-10-015 ([policystat.com](#))
- **Delivery- Newborn Coordination:**
  - **Obstetrics - VVWH Delivery Coordination and Immediate Postnatal Care of Infants with Prenatally Diagnosed Surgical Concerns**  
Viewing Obstetrics - VVWH Delivery Coordination and Immediate Postnatal Care of Infants with Prenatally Diagnosed Surgical Concerns ([policystat.com](#))
  - **Obstetrics - VVWH Delivery Coordination and Immediate Postnatal Care of Infants with Prenatally-Diagnosed Congenital Heart Disease**  
Viewing Obstetrics - VVWH Delivery Coordination and Immediate Postnatal Care of Infants with Prenatally-Diagnosed Congenital Heart Disease ([policystat.com](#))
- **MTP**  
[pathology.med.umich.edu/static/apps/cms/ckfinder/userfiles/238/files/MassiveTransfusionProtocol.pdf](http://pathology.med.umich.edu/static/apps/cms/ckfinder/userfiles/238/files/MassiveTransfusionProtocol.pdf)
- **HTN/Mag**
  - Viewing Obstetrics – VVWH Hypertension in Pregnancy Guideline ([policystat.com](#))
  - Viewing Obstetrics – VVWH **Magnesium Sulfate** Infusion for Seizure Prophylaxis or Fetal Neuroprotection in Obstetrics Guideline ([policystat.com](#))
- **VVWH High Occupancy/Patient Placement – Overflow to 7w/8e (See high occupancy)**  
Viewing Obstetrics – VVWH Patient Placement in Von Voigtlander Women’s Hospital ([policystat.com](#))

## Other Resources:

- Consider what resources your floor has used to prepare you for obstetric care? (Modules, simulation, tip sheets?)

- Von Voigtlander SharePoint!**

Internal Portal - Von Voigtlander Women's Hospital - Home (sharepoint.com)



- Clinical Homepage**

Michigan Medicine Clinical Home Page (umich.edu)

- Elsevier** (Type in “**Obstetric**” for quick access to many obstetric topics)  
Search (elsevierperformancemanager.com)

