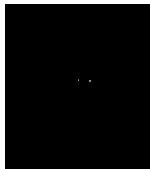


**Maternal Levels of Care Survey – (INSERT
DATE)**

What non-OB staff need to know?

The Joint Commission is coming to do a Verification Survey to determine if we are eligible for a Level 4 (regional perinatal health care center) Maternal Levels of Care designation.

TJC Surveyor: [REDACTED]



Tour –Tracer might lead surveyor to any area where maternal patients receive care:

- **AES, SICU, CES, 8E/7W**, FDTC, CW Clinic, CES, UH OR, MOTT OR, CCMU, etc.
**Although Maternal Care is not provided, might also be interested in touring NICU/NEST space*

Patients being “Traced” (Meaning we follow the charted path of a patient that fits this category)

- Uncomplicated labor and delivery patient (goal is to have someone followed prenatal-postpartum)
- Spontaneous labor and birth
- Patient transition of care (escalation), referral, patient transitioning (outpatient-in/discharge/care @ home)
- Patient undergoing c-section
- “High-risk” labor & delivery patient (e.g. Pre-eclampsia, Preterm labor, concerning fetal heart rates, shoulder dystocia, postpartum hemorrhage/bleeding).

How to prepare?

- Environment is TJC ready. Like other surveys, alerts will be sent of TJC presence and target areas.
- If you provide OB care, ensure your blue folders/credentials current.
- Visit Von Voigtlander SharePoint: Maternal Levels of Care Survey- October 29th & 30th (sharepoint.com)

Tips for Answering Surveyor Questions:

- **Clarify** the question if you do not understand and take a breath before responding
- **Be succinct** and answer only the question they ask. **Speak to your role.** Manage each other up!
- Answer in a way such as **“the process is...”** (NOT “we usually...”, “we should...”, “sometimes we...”)
- **Use your resources!** (Unit tip sheets, PolicyStat, CNS, ENC, Charge, or LD unit for help!)

Questions the Surveyor may ask:

- Discuss the care of a patient with impending delivery, HTN, Postpartum Hemorrhage, Sepsis
- Discuss the interdisciplinary nature of your unit (RT, OT, SW, Dietary, etc.)
- How do you communicate with OB unit and handoff care with them?
- Do you have necessary medications for maternal patients?
- Availability of US, fetal monitors, newborn transport/warmers on units?
- What is the availability of providers and specialty services in your areas? (i.e. pediatric surgery, anesthesiology, cardiac surgery) Are they 24/7? On-call vs. onsite?
- Blood availability
- Do staff know what Maternal Levels of Care is?

Charting requirements:

- Individualized care plan and education
- Required shift assessments/screening: Pain assessment, Sepsis Screening, etc.
- All admission screening completed
- Language barrier screened on admission (are we acknowledging interpreter need & use)

Policies (Frequently used for off-site):

All policies found on PolicyStat (click here: [PolicyStat Login](#)) Type in “VVWH” to find anything related to OB care

- **Obstetrics - VVWH Obstetric/Pregnant Patients in the VVWH OB Triage and Emergency Departments (OB, AES, CES) – Routing and Disposition-**
Viewing Obstetrics - VVWH Obstetric/Pregnant Patients in the VVWH OB Triage and Emergency Departments (OB, AES, CES) – Routing and Disposition ([policystat.com](#))
- **Obstetrics – VVWH Pregnant Patients Not Located in VVWH**
Viewing Obstetrics – VVWH Pregnant Patients Not Located in VVWH ([policystat.com](#))

Within this is:

- **Contact Instructions for Obstetric In-patients:**
Microsoft Word - 2022.07 Jul25 Pregnant Patient Not Located VH -Contact instructions attach - PS PENDING.docx ([pstat-live-media.s3.amazonaws.com](#))
- **Available Equipment & Supplies for Off-Floor Patient Care**
Microsoft Word - 2022.07 Jul25 Pregnant Patient Not Located VH -Equipment attach - PS PENDING.docx ([pstat-live-media.s3.amazonaws.com](#))

- **Obstetrics - VVWH Obstetric Patient Transfer**
Viewing Obstetrics - VVWH Obstetric Patient Transfer ([policystat.com](#))
- **U-M Health Transport of Hospitalized Patients Policy and Procedure, 62-10-015**
Viewing U-M Health Transport of Hospitalized Patients Policy and Procedure, 62-10-015 ([policystat.com](#))
- **Delivery- Newborn Coordination:**
 - **Obstetrics - VVWH Delivery Coordination and Immediate Postnatal Care of Infants with Prenatally Diagnosed Surgical Concerns**
Viewing Obstetrics - VVWH Delivery Coordination and Immediate Postnatal Care of Infants with Prenatally Diagnosed Surgical Concerns ([policystat.com](#))
 - **Obstetrics - VVWH Delivery Coordination and Immediate Postnatal Care of Infants with Prenatally-Diagnosed Congenital Heart Disease**
Viewing Obstetrics - VVWH Delivery Coordination and Immediate Postnatal Care of Infants with Prenatally-Diagnosed Congenital Heart Disease ([policystat.com](#))
- **MTP**
pathology.med.umich.edu/static/apps/cms/ckfinder/userfiles/238/files/MassiveTransfusionProtocol.pdf
- **HTN/Mag**
 - Viewing Obstetrics – VVWH Hypertension in Pregnancy Guideline ([policystat.com](#))
 - Viewing Obstetrics – VVWH Magnesium Sulfate Infusion for Seizure Prophylaxis or Fetal Neuroprotection in Obstetrics Guideline ([policystat.com](#))
- **VVWH High Occupancy/Patient Placement – Overflow to 7w/8e (See high occupancy)**
Viewing Obstetrics – VVWH Patient Placement in Von Voigtlander Women’s Hospital ([policystat.com](#))

Other Resources:

- Consider what resources your floor has used to prepare you for obstetric care? (Modules, simulation, tip sheets?)

- **Von Voigtlander SharePoint!**

Internal Portal - Von Voigtlander Women's Hospital - Home (sharepoint.com)



Internal Portal - Von Voigtlander Women's Hospital

Portal Home Quality & Safety A-Z Guidelines, Resources & Education About Us/Committees/News In Room NICU Deliveries FAQ Education & Professional Development Edit Following

+ New Page details

Resources

- Clinical A-Z List
- Clinical by Topic
- Caring for OB Patients off VVWH Unit
- Genetics
- Video Library
- ObGyn Grand Rounds Video Archive
- Patient Education

Guidelines

- A-Z List of Ob Guidelines in PolicyStat

Institutional Learning

- Canvas Learning
- Cornerstone Learning
- MyLinc Learning
- MiCME Office of Continuing Medical ...

Nursing Education

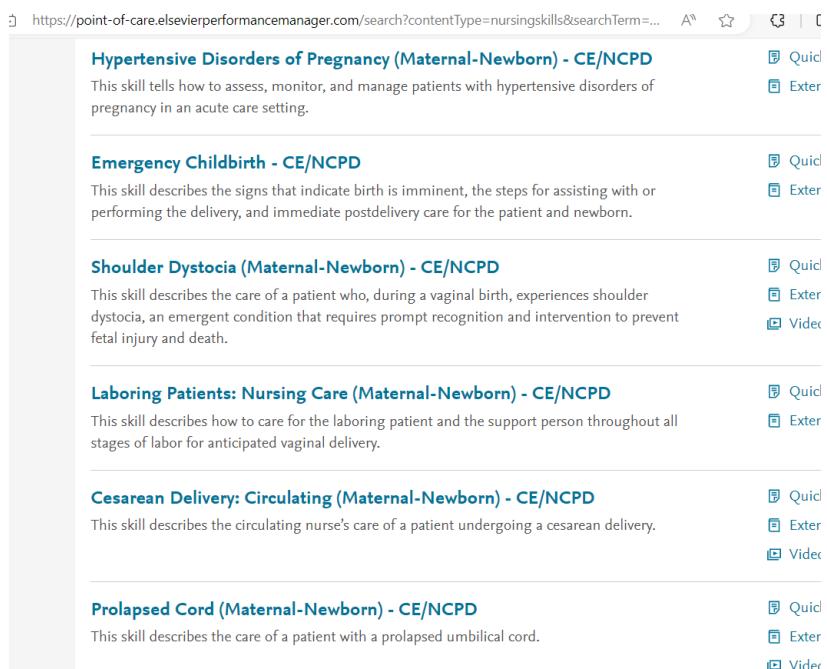
- Blitz
- Education Calendar
- OR/PACU Education
- RN Pathway for Professional Develop...

- **Clinical Homepage**

Michigan Medicine Clinical Home Page (umich.edu)

- **Elsevier** (Type in “**Obstetric**” for quick access to many obstetric topics)

Search (elsevierperformancemanager.com)



https://point-of-care.elsevierperformancemanager.com/search?contentType=nursingskills&searchTerm=... A A Quid Exter

Hypertensive Disorders of Pregnancy (Maternal-Newborn) - CE/NCPD
This skill tells how to assess, monitor, and manage patients with hypertensive disorders of pregnancy in an acute care setting.

Emergency Childbirth - CE/NCPD
This skill describes the signs that indicate birth is imminent, the steps for assisting with or performing the delivery, and immediate postdelivery care for the patient and newborn.

Shoulder Dystocia (Maternal-Newborn) - CE/NCPD
This skill describes the care of a patient who, during a vaginal birth, experiences shoulder dystocia, an emergent condition that requires prompt recognition and intervention to prevent fetal injury and death.

Laboring Patients: Nursing Care (Maternal-Newborn) - CE/NCPD
This skill describes how to care for the laboring patient and the support person throughout all stages of labor for anticipated vaginal delivery.

Cesarean Delivery: Circulating (Maternal-Newborn) - CE/NCPD
This skill describes the circulating nurse's care of a patient undergoing a cesarean delivery.

Prolapsed Cord (Maternal-Newborn) - CE/NCPD
This skill describes the care of a patient with a prolapsed umbilical cord.

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