

Purpose, Objectives, and Disclosure(s)

Title:

2018 MHA Patient Safety and Quality Symposium

Purpose:

Every year, the MHA Patient Safety & Quality Symposium draws more than 300 healthcare providers and medical and business executives to share innovative ideas on how to make healthcare better and safer. The symposium covers a wide array of topics, including high reliability in healthcare, person and family engagement, developing a culture of safety, the role of transparency in patient safety, and more.

Learning Outcomes:

The learner should have knowledge of how hospital leaders use concepts of high reliability to make patient care better and how the learner can improve quality and safety in their own work environment using strategies to build a safe culture. The learner should have knowledge of current trends in workplace violence and have strategies for both patient and personal safety.

Learning Objectives:

- Discuss how medical training shapes physicians
- Review the principles of high reliability
- Outline the causes for lack of safety in the workplace
- Identify policies that reduce the potential for violence
- Discuss proven positive psychology interventions that increase resilience
- Discuss new best practices for leading culture change through the six domains
- Discuss recommendations to accelerate improvement in patient safety initiatives
- Discuss the strategies that can drive culture change in health care
- Discuss how the mind is controlled by spatio-temporal patterns

Educational Presenters:

<i>Day 1 Sessions</i>	<i>Presenter(s)</i>	<i>Educational Hours</i>
Michigan Healthcare Environment	Brian Peters	0.33*
Leading a Culture of Safety: A Blueprint for Success	Tajal Gandhi	1.00
Keystone/PSO Update	TBD	0.50*
1. Critical Thinking for High Reliability	Mike Rip and Mark Vroman	1.25
2. Leading a Culture of Safety: Deep Dive	Tajal Gandhi	1.25
Transparent Standards in Quality Reporting	Albert Wu	1.00
<i>Day 2 Sessions</i>	<i>Presenter(s)</i>	<i>Educational Hours</i>
Combating Burnout	Brian Sexton	1.50
Assessing and Understanding Workers Safety and Violence in the Workplace	Tom Peterson, John Bolde, and Terri Fisk	1.25
High Reliability Journey: A Case Study	Anthony Tedeschi, Shawn Levitt, and Joseph Lelli	1.00
In Shock	Rana Awdish	0.45

*Not eligible for nursing educational hours

Disclosures:

CRITERIA FOR COMPLETION

- Check-In at the Registration Desk each day of the event.
- Criteria for obtaining continuing education hours is at least 80% attendance of breakout session, general session or training.
- Completion of the online evaluation immediately following the event.

Virtual Attendees: Each person seeking continuing education must be registered, even if watching in a group setting.

Please Note: NO late forms will be accepted.

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The Planning Committee members declare no relevant financial conflict of interest or financial interests in any product or service mentioned in this program, including grants, research support, consultant, stock holdings or other financial and material support.

The presenters, have declared no conflict of interest or financial interest in this program, except Rana Awdish. Dr. Awdish is an author and has received royalties. Dr. Awdish is also a presenter and has received honorarium in the past 12 months. All presenters have signed an attestation that they will present fairly and without bias.

Nursing Contact Hours Designation

A total of **7.75** Nursing contact hours have been awarded for this activity by the Michigan Public Health Institute – Continuing Education Solutions (MPHI-CES). ANCC/NARS Code: 100225803

Michigan Public Health Institute-Continuing Education Solutions is an approved provider of continuing nursing education by the Ohio Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. (OBN-001-91) (OH-320, 6/1/2019)

Continuing Medical Education Category II Designation

This event is eligible for up to **8.50** continuing medical education, category II. Keep a copy of your Certificate of Attendance and the Agenda in order to self-report.

All other healthcare professionals Designation

This event contains **8.50** educational hours that could be used to self-report. Keep a copy of your Certificate of Attendance and the Agenda in order to self-report.

All participants have been provided with a copy of the event purpose statement, event goals, event objectives, session descriptions, session goals, session objectives, and disclosure statements prior to the start of this event.